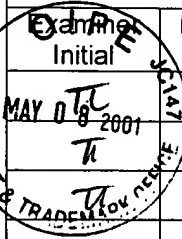


Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 07042-152001	Application No. 09/728,073
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant ERIK HENNUM	
		Filing Date December 4, 2000	Group Art Unit 2173

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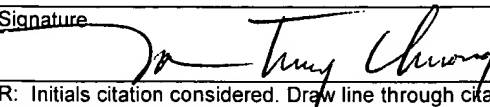
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 u u u u u u u u u u u	AA	5,432,903	07/1995	FRID-NIELSEN			
	AB	5,481,667	01/1996	BIENIEK et al.			
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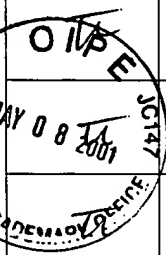
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
u	AL	EP 0 509 947 A	21 OCT 1992	EUROPE				
u	AM	EP 0 436 459 A	10 JUL 1991	EUROPE				
	AN							

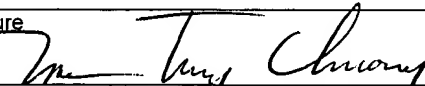
Other Documents (include Author, Title, Date, and Place of Publication)

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u	AO	Selker, T., "COACH: A TEACHING AGENT THAT LEARNS", Communications of the Association for Computing Machinery, New York, vol. 37, no. 7, 1 July 1994, pp. 93-99.
u	AP	"NETHELP" (NetHelp Release 1.0 8 DK Documentation) and "Software Downloads", http://home.netscape.com/eng/help/sdk/sdksite.html , pp. 1-14, p. 1, August 1996.
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u	AR	"msdn online Web Workshop," "XML Developer's Guide" Screen shot E, http://msdn.microsoft.com/xml/c-frame.htm?936810337770#/xml/xmlguide/default.asp , p. 1, before September 9, 1999.

Examiner Signature 	Date Considered 05/27/03
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		Filing Date December 4, 2000	Group Art Unit 2173

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Examiner Initial	Desig. ID	Document
	AS	"msdn online Web Workshop," "XML Developer's Guide" Screen shot F, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AT	"msdn online Web Workshop," "XML Developer's Guide" Screen shot G, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AU	"msdn online Web Workshop," "XML Developer's Guide" Screen shot H, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AV	"msdn online Web Workshop," "XML Developer's Guide" Screen shot I, http://msdn.microsoft.com/xml/c-frame.htm?936796858078#/downloads/samples/internet/xml/example_files/default.asp , p. 1, before September 9, 1999.
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	AY	"msdn online Web Workshop," "XML Developer's Guide" Screen shot L, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
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INFORMATION DISCLOSURE STATEMENT (COPY OF PAPERS (Use several sheets if necessary) ORIGINALLY FILED _____				Applicant: Erik Hennum			
				Filing Date: December 4, 2000		Group Art Unit: 2173	
U.S. PATENT DOCUMENTS							
Examiner Initial		Document Number	Date	Name	Class	Sub-class	Filing Date
<i>u</i>	AA	5,877,757	3/2/99	Baldwin et al.	345	336	5/23/97
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		Document	Date	Country	Class	Sub-class	Translation Yes/No
<i>u</i>	BA	EP0509947A2	3/27/92	EP	G06F	15/419	Y
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
<i>u</i>	CA	Priestley, M., "Task Oriented or Task Disoriented: Designing a Usable Help Web", September 23, 1998, 16 th Annual International Conference of Computer Documentation Conference Proceedings, pp 194-199.					
<i>u</i>	CB	Rintjema, L. et al., "Creating an HTML Help System for Web-based Products", September 23, 1998, 16 th Annual International Conference of Computer Documentation Conference Proceedings, pp 227-233.					
EXAMINER		<i>W. Tony Chung</i>		DATE CONSIDERED <i>05/27/03</i>			
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant (s).							

